

## Integration Guide

- **Medical Director 3**
- **LAB2, RSDAU, PIT and BROADCAST Messages**
- **HealthLink Messaging System (HMS) 6.6.x**



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## Document Control

<b>Document Name</b>	Medical Director 3 Integration Guide
<b>This Guide is Applicable To</b>	<ul style="list-style-type: none"><li>• Medical Director 3.14 and above.</li><li>• LAB2, RSDAU, PIT and BROADCAST Messages</li><li>• HealthLink SIX version 6.6.x</li></ul>
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13/02/2012	3.12.1a	MD3.12.1a	Rajab Nabi	Included sections to add .REF extension.	Y
20/09/2012	3.14	MD3.14	Rajab Nabi	Added new inbox view used in MD3.14	Y

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# Before You Begin

1. Make sure you have installed the latest version of HealthLink SIX messaging system (HMS version 6.6.x) in your system
2. If you are unsure on any of anything or need assistance, please contact the HealthLink Helpdesk on 1800 125 036

## Icons used in this guide

You will see helpful icons used in this guide to draw attention to a subject, action, or information.



The light bulb icon indicates information that is likely to make your job easier.



The exclamation icon highlights a warning or an action you need to take. When you see this icon, pay attention, and proceed with caution.



The 'i' for information icon indicates an area that assists in a decision.

## Setting up HealthLink with MD3.14

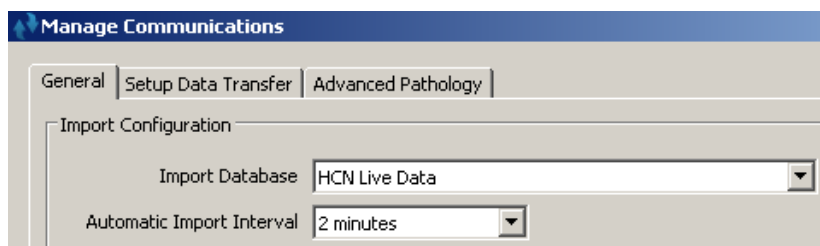
The Scheduled Document Import (SDI) utility facilitates Medical Director with the ability of automatically import messages. The user can configure SDI to run at a regular interval.

### How does SDI work

When HealthLink SIX messaging is installed, it creates an interface file called **hms\_config.xml** located in the C:\HLINK directory. The interface file contains the file path details for all the incoming and outgoing directories for the different message types. MD3.10 or later looks for this file on the local Computer and uses the file to find the appropriate paths for its messages

### How to turn SDI on

1. Click **Tools > Manage Communications>General Tab>General**

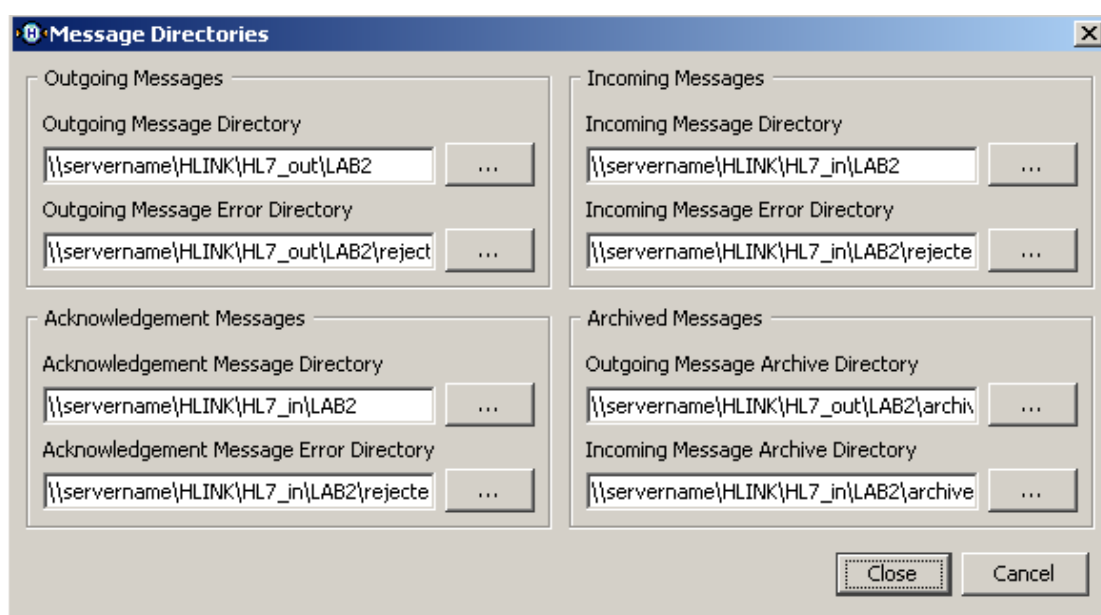


2. Select **HCN Live Data** for the **Import Database** drop down box in **General** tab.
3. Select the desired automatic import frequency from **Automatic Import Interval** drop down box.
4. Click **Close** to the bottom left of the screen to save the changes.
5. A Pop screen will confirm if you will like to save the changes, click **Yes** to confirm changes.
6. A screen will pop up advising that the SDI will be tested click on **OK** for SDI to start trial import.
7. When the test is successful Click **OK**.

# Setting up HealthLink imports within MD3

## Setting Up HealthLink Advance Options

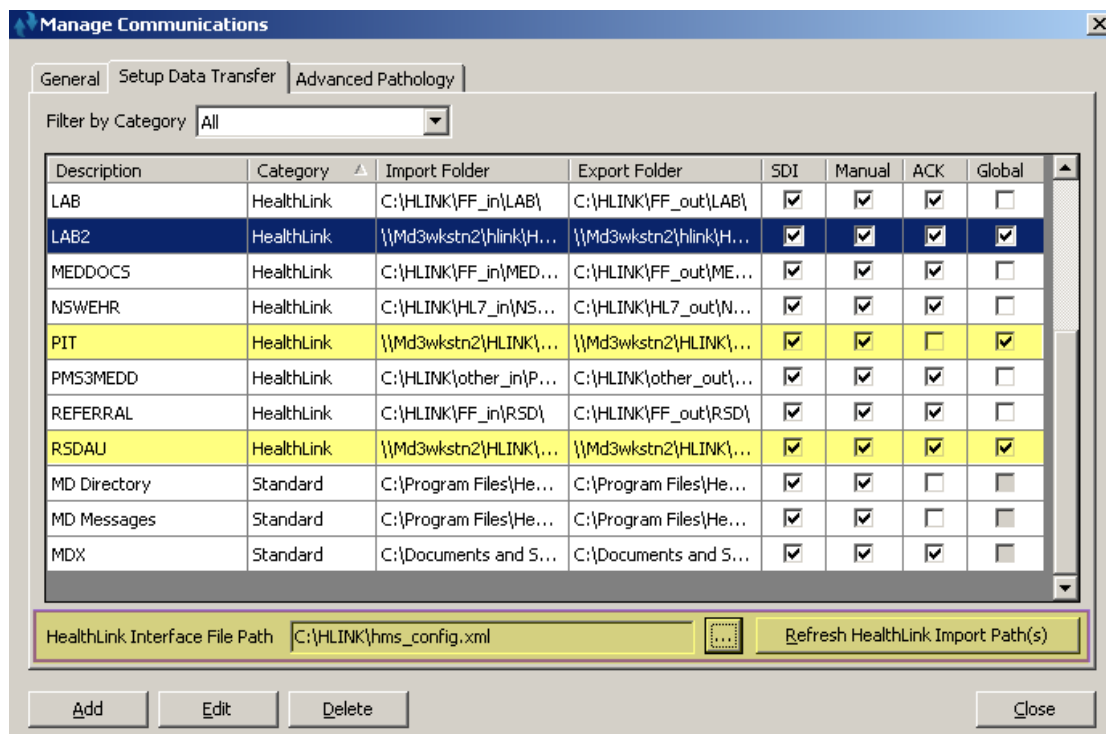
1. Go to **Start>All Programs> HealthLink Advance Options**
2. Click on **Configuration>User Settings**
3. Click on **Message Types** Tab
4. Select **LAB2** message type and click on **Messages Stores** tab on lower half of the screen.
5. Click on **EDIT/MORE** button and change the **incoming** and **outgoing** file paths. Click on Close button to close the screen.




6. Make the same changes to **RSDAU**, **PIT**, and **BROADCAST** (if in Southern Australia).
7. Click on **File>Save All** to save the changes made.
8. Click on **File>Exit** to exit out of HealthLink Advance Options.

## Setting Up Medical Director Manage Communication

1. From the Medical Director's main tool bar choose **Tools > Manage Communication**.
2. In General Tab, look up Recognised File extensions list for **REF**.
3. If **REF** extension is not in the list, add **.REF** extension to the list.
4. Click on **Setup Data Transfer** tab.



5. MD3.14 will automatically look at **HealthLink Interface file** in **C:\HLINK**
6. If HealthLink Six Message was not installed on the **C:\** drive then browse to the **HLINK** folder and select the HealthLink Interface file **hms\_config.xml**
7. Click on the Refresh HealthLink Import Path(s) button to load the HealthLink settings. This will populate the Manage Communications settings with HealthLink file paths.
8. Click on **Global** check boxes for **LAB2**, **RSDAU**, **PIT** and **BROADCAST** (if in Southern Australia).
9. Click on **ACK** boxes for, **PIT** and **BROADCAST** (if in Southern Australia).
10. Click on close button to save changes.

 If any changes are made to HMS advanced options, refresh HealthLink import paths(s) from setup data transfer tab for MD3.14 to pick up the settings.

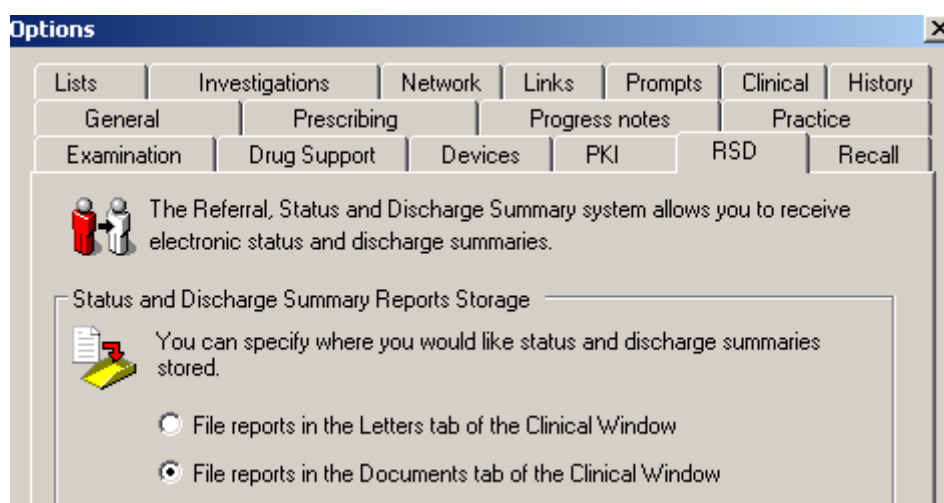
# Setting up the RSDAU messaging

## Filing Referrals, Specialist letters, Discharge Summaries

Incoming RSD messages (Referrals, Specialist letters, Discharge Summaries) can be filed in Documents within a patients notes.

To set this up

1. From the main tool bar choose **Tools > Option**, select the **RSD** tab



2. Select File reports as Documents
3. Click on **Save**



# Testing Your Configuration

## Generating Lab 2 Test Messages

1. Open the HealthLink SIX Advanced Options
2. From menu click **Utilities>Test Message Generator**. The **Test Message Generator** window will appear.
3. Sending and receiving EDI account will automatically fill with the practice EDI.
4. To generate **LAB2** messages click on LAB2 from **Message Types available to you** and then on **Generate Test Message** button.

## Generating RSDAU Test Messages

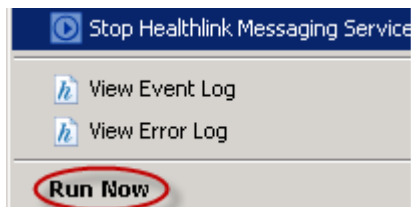
1. To generate **RSDAU** message click RSDAU from **Message Types available to you** and then click on **Generate Test Message** button.
2. Click on File and Exit to close the Healthlink Advanced Options

## Making HealthLink Connection Manually

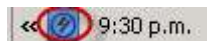
1. From system tray right click on HealthLink Icon



2. Left click on Run Now to make the manual connection.



3. A spinning "H" indicates the HealthLink application has started its connection.



4. Once the "H" stops spinning, the HealthLink connection as been completed and the test messages are downloaded into their respective incoming folders for **Medical Director** to import.

# Checking Messages in MD3

1. To check message into MD3, press the F5 key or alternatively, from the MD3 menu, click **Investigations > Check Holding File** (*Message import is done automatically if SDI functionality is on*)



It is advisable not to use **F4** key from the keyboard to manual import, since SDI functionality can be scheduled to desired interval to import the diagnostic reports, referrals and discharge summaries automatically.

2. Select the name of Doctor for which you want to view the investigation results and click the **OK** button



3. A list of the current messages will be displayed with message preview. To get to a full preview double click on the message you want a full preview off.

Preview - Bottom | Full Preview | Clear Filter | Move Location | Document Details | Scan | Import | Print List | Delete | Refresh

2 of 2 records found [Select All](#)

Date Collected	Date Requested	Result	Patient	Subject	Description	Doctor	Provider	Location	Type	Date Created	Source
07/07/2007			LINK, HEALTH MR		HEALTHLINK TEST RESULT		pms3medd	Result	Pathology Results	20/09/2012	SDI
07/07/2007			LINK, HEALTH MR		HEALTHLINK TEST RESULT		pms3medd	Result	Pathology Results	20/09/2012	SDI

Name: Link, Health MR  
 Address: 3 HealthLink Drive  
 NSW  
 1010.  
 D.O.B.: 10/10/1910 Sex: M  
 Medicare No:  
 IHI No:  
 Lab. Reference: 07-1234567-GTT-0

Lab. Reference: 07-1234567-GTT-0  
 Requested:  Complete: Final  
 Performed: 7/07/2007  
 pms3medd

This test report is being sent to your clinical system from Healthlink to test your installation and configuration to import clinical documents. If your practice system is configured correctly it will automatically generate an acknowledgement indicating the successful delivery of this report. This test report can be safely deleted. If any further action is required you will be contacted by Healthlink.

Previous | Next | Assign Patient | Assign Doctor | No Action | Action | Add Recall | Edit Patient | Open Record | Print | View Signature | Audit History



New look inbox in MD 3.14 provides the user with a lot of new options such as Assigning Reports, Deleting one or more messages ect from the preview screen. Message preview can be changed using the Previw button on the top left hand corner.

# Appendix

## Turning SDI OFF

Click **Tools > Manage Communications** and select **(disabled)** from the Import database drop down box.

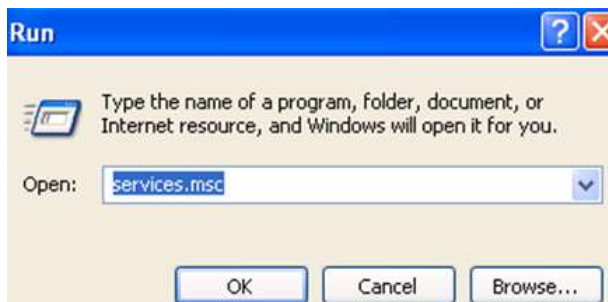
## Disabling HCN Service Manager

If the practise has started using a new **Clinical Software System**, it is possible that HCN Service Manager may still be running hence pulling the messages out of default Healthlink SIX messaging folders.

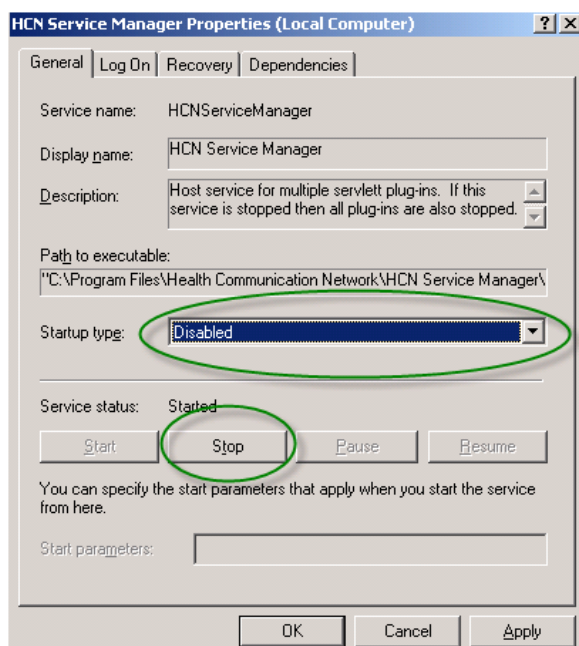
To stop messages been pulled by HCN Service Manager. HCN Service Manager needs to be disabled.

This service starts automatically and to stop this service change the **startup type** to **“disabled”**.

- 1- Click on **Start > Run**. In the Run window type **“services.msc”** and click on **OK** button.



- 2- From the service screen look for **HCN Service Manager** and double, left click to open **HCN Service Manager Properties** window as shown below.



- 3- Select **“Disabled”** from the Startup type.
- 4- Click **“Stop”** from the Service status and then click on OK button.

# Medical Director Support Contact Details

Phone: 1300 788 802

Web: <http://www.hcn.net.au>

