

Integration Guide

- Medtech Evolution, 11.0.0.6658
- Forms
- HealthLink Messaging System (HMS 6.6.x)

Sarah Gamboa - 1.0





Document History

Document History				
Version	Date	PMS Version	Author	Comment
1.0	31/07/2017	10.3.0b5411	Rajab Nabi	1 st Draft.
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Forms Guide



1. Before You Begin

1.1 Icons used in this Guide

You will see helpful icons used in this guide to draw attention to a subject, action or information.



The light bulb icon indicates information that is likely to make your job easier.



The exclamation icon highlights a warning or an action you need to take. When you see this icon, pay attention and proceed with caution.



The 'i' for information icon indicates an area that assists in a decision.

2. Configuring Healthlink Forms on Medtech Evolution

Requirement:



Each client requires the 3.5 .NET framework.
 By default, Medtech tries to install it if it is not available, admin privilege is required.
 In most client systems, the 3.5 .NET framework just needs to be turned on as they always have higher version

1. Check that the Medtech Aduro feature is enabled. Go to Setup > Location > Select Practice> Codes and Default tab.
2. Tick the Aduro Forms check box and click OK.

Lisa's Surgery (M)

Practice Hours Integrated EFTPOS SMTP VINAH Reporting Audit

Details Postal & Accounting Details Appointments

Codes & Defaults Documents Private Claims Logo Status Screen

Patient Details

Account Group: Patient (P) Show in Palette

Status: Regular (R) Home number

Payment Level: Bulk Bill (B) Work number

Show Title on Palette/Patient Search Mobile number

Postal Address

Default Providers

Service: System Administrator (ADM) Display in Payment Screen

Income: System Administrator (ADM)

Surcharge Income: Enable Payment Surcharge

Codes

Unload Ref: Campsie LSPN Number:

Miscellaneous

Referral Warning: **Aduro Forms**

Inbox Link: Caption:

Non-Palette Alerts Allow date change of Prescriptions

DVA Rural Enhancement Initiative applies Disable 24 hr Auditing on Consults

PV Type Default: Patient Verification Medicare Show Annotation in Daily Record

Enable SOAP based Consultation Notes Short Date Format in Inbox

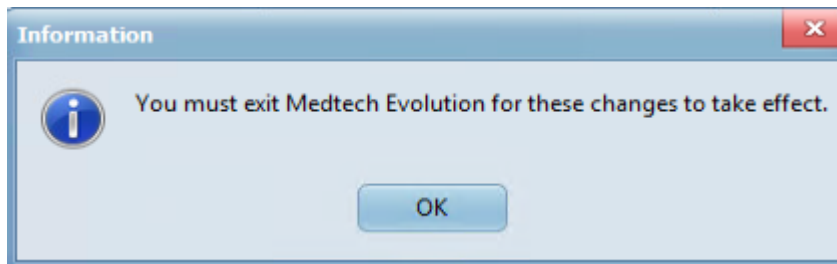
Remain in report screen after printing the report Default Generic Substitution Allowed

Remove recalls if the patient is contacted Enable Health Assessment for all Ages

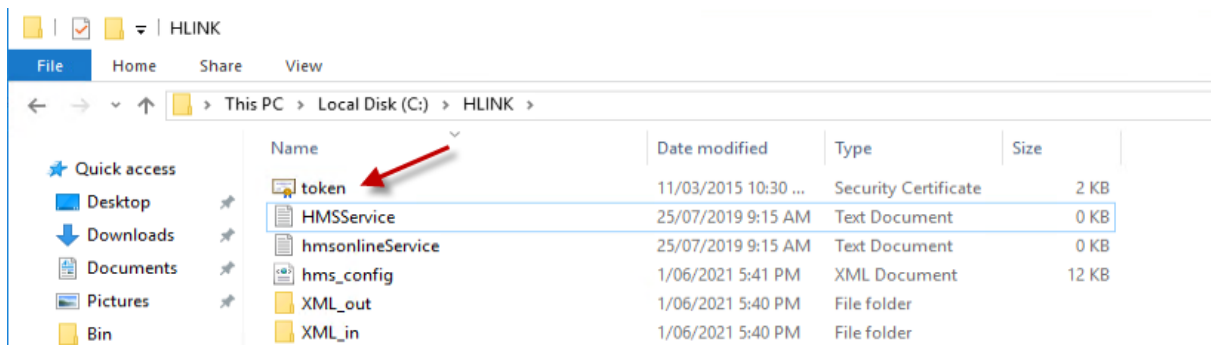
AIR Claim

Ancillary Provider No:

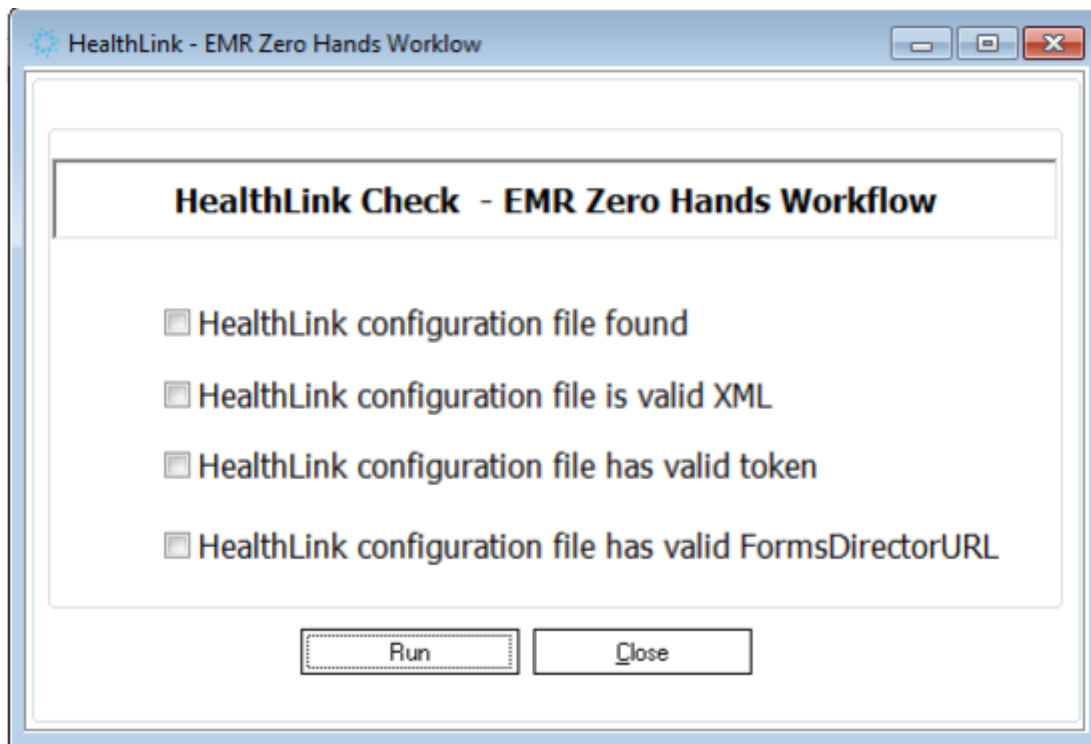
3. Log off from Medtech Evolution for changes to take effect.



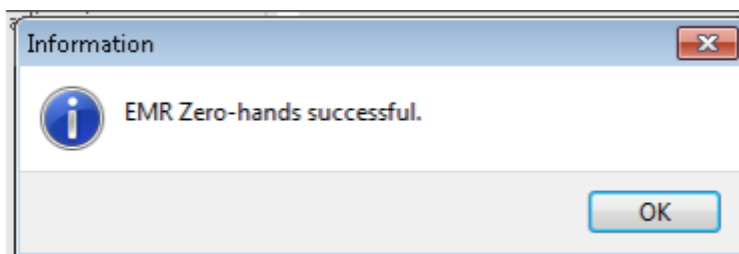
4. Go to C:\HLINK folder, check that a **token.der** file is present. If this is not available, copy the **token.der** file from \\hlink-files\Department\Vendor Programme\Integration Guides\Australia\Medtech Evolution



5. Go to the MedtechEvolution Bin folder (Example : C:\Program Files\MedtechAUEvolution\Bin) and locate the tool called "Healthlink Zero hands free Tool" and run it



Running Healthlink Zero hands free Tool allows the Healthlink EDI and password be updated to the Medtech database. Once done, you will find a pop-up box that looks like below:



6. Test the form. Open a patient, Go to Module > Advanced Forms > New form and select the Aduro forms to use.

3. Using HealthLink Forms from Medtech Evolution

3.1 Loading Forms from Medtech Evolution

- 1- Load patients in Medtech Evolution either using **Patient>Search** menu or press **F2** on keyboard.

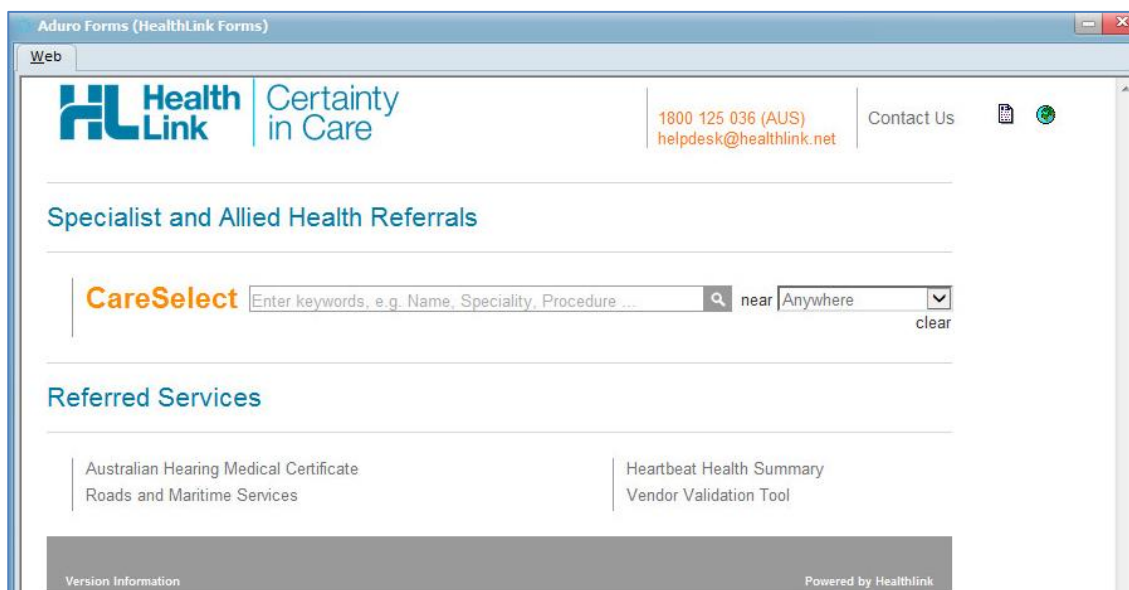
Name	Address	Prov	Age	DOB	A/c	Balance
MOUSE Mmouse (80550)	95 Pitt Street	ADM	R 76y	7 Nov 1940	P	

- 2- Load HealthLink Forms from **Module>Advanced Forms** menu

- 3- From Advanced Forms menu click on **New Forms** to load Patient Forms screen
- 4- In Patient Forms screen expand HealthLink Forms tree.

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- 5- From HealthLink Tree click on **Aduro Forms** to load HealthLink homepage.



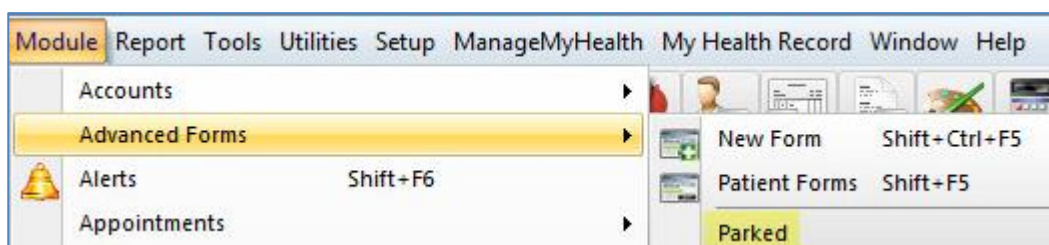
- 6- Click and load the required HealthLink forms or search for a specialist forms using CareSelect search box.
- 7- Once the forms are loaded it can be **Parked** to be completed later or the form can be completed **Previewed** and **Submitted**.

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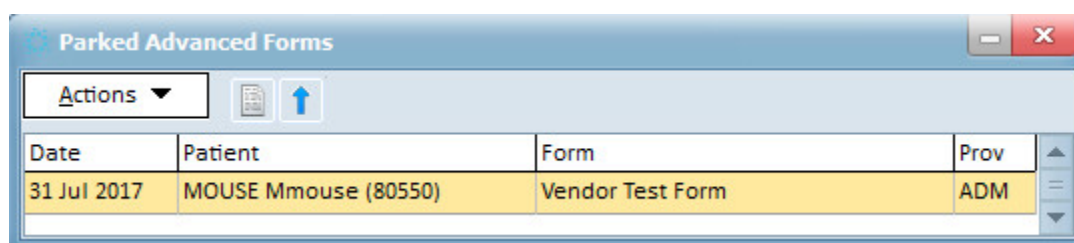
3.2 Loading Parked Forms

To load parked forms to be completed and submitted

- 1- From **Module>Advanced Forms** menu click on **Parked**

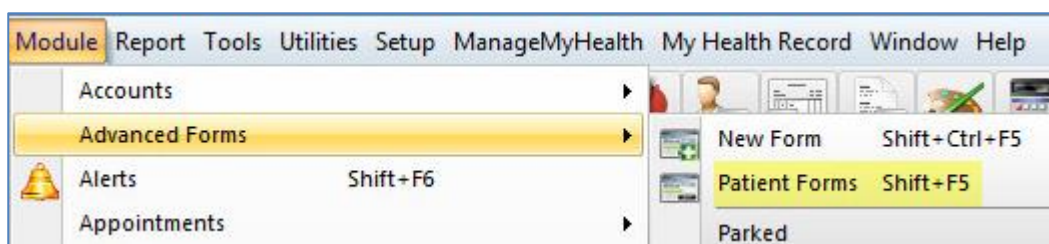


- 2- From Parked Advanced Forms list, double click on the required form to complete and submit.

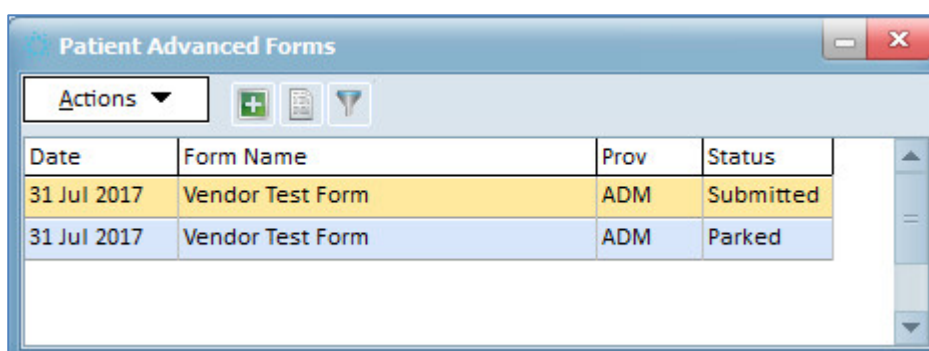


3.3 View Forms for specific patient

- 1- Load patients in Medtech Evolution either using **Patient>Search** menu or press **F2** on keyboard.
- 2- From **Module>Advanced Forms** menu click on patient Forms.



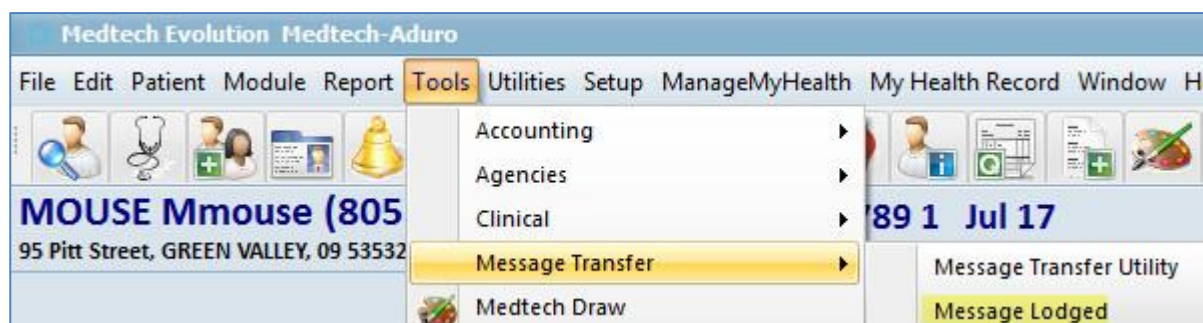
- 3- Patient submitted and parked forms will be listed in Patient Advanced Forms



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3.4 Viewing All Forms submitted

- 1- From **Tool>Message Transfer** menu click on **Message Lodged**.



- 2- From Message Lodged screen click on **WebForms** tab to view list of all submitted forms.

The screenshot shows the 'Messages Lodged' window. It has an 'Actions' dropdown menu and a toolbar with icons for print, refresh, filter, delete, and next. There are two tabs: 'Messages' and 'Webforms'. The 'Webforms' tab is active, displaying a table with the following data:

Date Lodged	Date Sent	Patient	To	Status	Message Id
31/07/2017 11:32:44	31/07/2017 11:32:44	MOUSE Mmouse (80550)	Mr Mickey Mouse	Acknowledged	31072017113244


4. Appendix

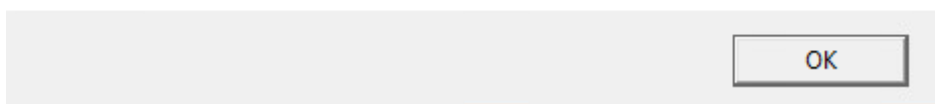
4.1 Common Issues when configuring the Healthlink Form on AU Medtech Evolution

On Running the HealthlinkZeroHandsFree.exe

Error #1 : The application was unable to start correctly (0xc000007b) Click OK to close the application.

HealthLinkZeroHandsFree.exe - Application Error ×

 The application was unable to start correctly (0xc000007b). Click OK to close the application.

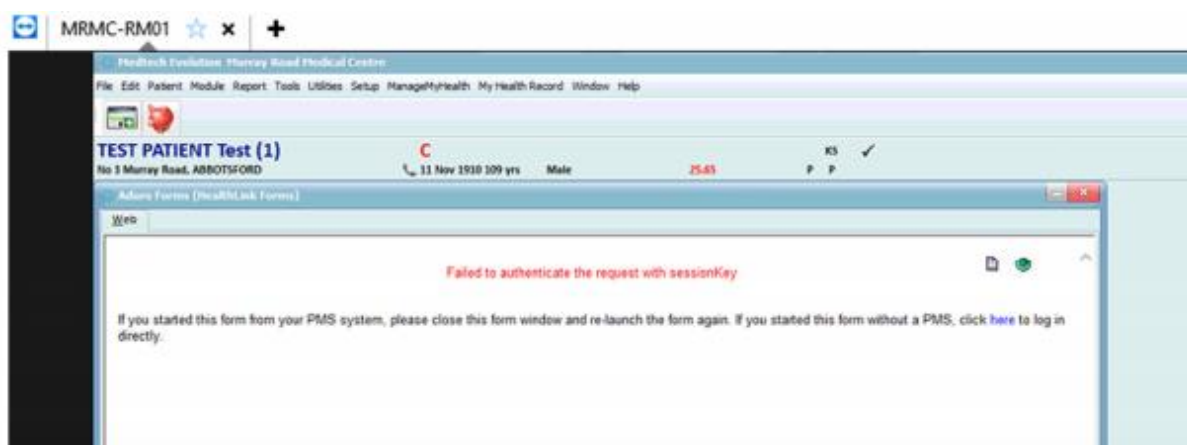


Issue: DLL is not successfully registered

Next step: Copy the IBProvider_prof_32-64_3.7.0.12238.exe file that can found in \\hlink-files\Department\Vendor Programme\Integration Guides\Australia\Medtech Evolution to the customer's machine, open and follow the Install wizard, click next until finish

On opening the HealthLink form

Error #1 : Failed to Authenticate the request with session key

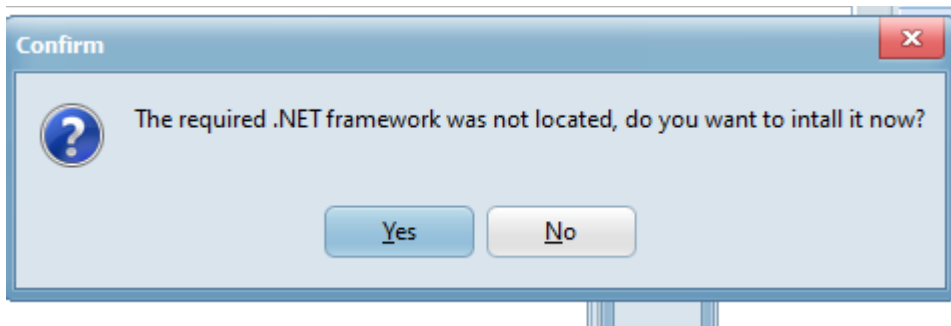


Issue: Medtech had been set to point to an incorrect server, the location needs to be set as the HMS machine hostname/IP

Next Step: Refer to Medtech Support. Information on the database needs updating via their IBConsole.

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Error #2: .NET Framework was not located



Issue: Each client requires the 3.5 .NET framework. By default, Medtech tries to install it if it's not available, admin privilege is required. In most client systems, the 3.5 just needs to be turned on as they always have higher version

Next Step: Refer to the customer's IT to take action

New Zealand

Phone toll free: 0800 288 887

8.00am – 5.00 pm Monday-Friday

Australia

Phone toll free: 1800 125 036

7.00am – 7.00 pm Monday-Friday
(AEST)

Email

helpdesk@healthlink.net

If there is a communication problem.

Make it our problem.

www.healthlink.net